

Basic Case Management Training: Module 4 Test

DIRECTIONS: Complete this test after finishing Module 4 of the Basic Case Management Training. Print your name, agency information and social security number CLEARLY below. After finishing the test, sign and return this form to your supervisor.

PLEASE PRINT CLEARLY

Name: _____ Social Security Number (Last 5 Digits): _ - _ _ _ _
Agency: _____ Today's Date: _____

MULTIPLE CHOICE - Choose the BEST answer to each of the following multiple choice questions

1. How to engage *after* the first meeting

- A. Meet with treatment team
- B. Discuss what worked/what did not work
- C. What can *you* do different?
- D. Discuss discharge planning
- E. B & D only
- F. All the above

TRUE/FALSE - Indicate whether each statement below is TRUE or FALSE

- 2. Individuals with mental illness *can* fail in their treatment. T F
- 3. We need to continually adjust treatment methods to engage. T F

MULTIPLE CHOICE

Choose the BEST answer to each of the following multiple choice questions

4. Motivational interviewing strategies include the use of:

- A. Empathy
- B. Avoidance of argumentation
- C. "Rolling" with client resistance
- D. All the above

I hereby affirm that I did complete the module indicated above:

Participant's Signature _____ Date _____

Supervisor: Please Complete

Supervisor Name: _____ Agency _____

I hereby affirm that the case manager completed Module 4 and scored more than 80% on the test.

Supervisor Signature _____ Date _____